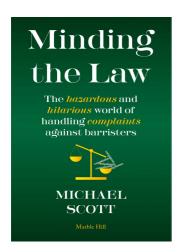
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# Minding the Law: The hazardous and hilarious world of handling complaints against barristers

# Michael Scott

### Description

In 1997, the Bar Council, which regulates the behaviour of barristers, appointed Michael Scott, a recently retired soldier with a distinguished war record but no legal experience to head its first Complaints Commission to deal with the public's complaints against the legal profession.

It was the sort of minefield Scott had not encountered before. He had to deal with murderers, gangsters, drug barons, paedophiles, bitter divorcees and infuriated neighbours, all of whom believed they had been let down by their legal representation. He found that the price of justice brought him face to face with all kinds of hostility, from mockery to threats of violence, appearances in court and, of course, regular scrutiny by journalists and consumer counsellors.

But amongst these stories of delusion, sadness and occasionally tragedy, there are moments of great hilarity.

- A rich and enthralling account of how human nature will tie itself in knots to get what it thinks it deserves.
- How an experienced and honest ex-soldier was up to all the tricks his complainants played on him.
- A book for all ages humorous, truthful, and constantly entertaining.